

COVID-19: Here's What We're Doing

USConnect® Continues Operations to Support Essential Critical Infrastructure Workers



As we all come together to slow the spread of COVID-19, many businesses across the country have made adjustments to their operations, and in many cases, have closed on a temporary basis. There are a number of businesses— hospitals and healthcare, transportation and logistics, law enforcement, communications, banking, defense, and others— whose services are critical to the infrastructure of our country and to our daily lives.

The US Department of Homeland Security issued a memorandum identifying those industries whose workers conduct operations and services that are essential to critical infrastructure. Summarized, it states the following:

“If you work in a critical infrastructure industry, as defined by the Department of Homeland Security, such as healthcare services and pharmaceutical and food supply, you have a special responsibility to maintain your normal work schedule.”

USConnect®, as a supplier of food and beverage products and company cafeterias, is one of the critical infrastructure industry suppliers which meets the federal guideline.

Our affiliates across the country are working extended hours, with significant precautions and additional sanitation measures, to ensure that our clients still working (who are providing essential critical infrastructure services) are taken care of and have food and beverages available throughout their shifts. Many of these clients are working very long shifts with extended overtime (some for days in a row), as they work to keep our fellow Americans safe and healthy and provide essential food and supplies.

We take great pride in keeping America's essential workers fed during this time. We will continue to perform what we consider to be both an honor and a civic duty for the betterment of America for as long as these circumstances require. You can count on USConnect to do our part to restore our country and economy to great health.

For our clients who are sheltered in place at home, we are dedicating this month's newsletter to COVID-19 health and sanitation tips you can observe where you are. Check out therightchoiceforahealthieryou.com, as well as our social media accounts for additional information, tips, articles, and resources on the topic.



Patients with COVID-19 have experienced mild to severe respiratory illness. Symptoms can include:

FEVER

COUGH

SHORTNESS OF BREATH

Symptoms may appear 2-14 days after exposure.

Seek medical advice if you develop symptoms and have been in close contact with a person known to have COVID-19.

Additional Resources for COVID-19 and Sheltering-In-Place

National Alliance for Mental Illness (NAMI) Helpline:
Monday-Friday, 10:00 a.m. to 6:00 p.m., EST
(800) 950-6264

Centers for Disease Control (CDC) website:
www.cdc.gov/coronavirus

Prevent the Spread of Germs When Caring for Someone Who is Sick.

- Have the person stay in one room, away from other people, including yourself, as much as possible.
 - If possible, have the sick person use a separate bathroom.
 - Avoid sharing personal household items, like dishes, towels, and bedding.
 - If face masks are available, have the sick person wear a face mask when around people, including you.
 - If the sick person can't wear a face mask, you should wear one while in the same room with him/her, if face masks are available.
 - If the sick person needs to be around others (within the home, in a vehicle, or doctor's office), he/she should wear a face mask.
- Wash your hands often with soap and water for at least 20 seconds, especially after interacting with the sick person. If soap and water are not readily available, **use a hand sanitizer that contains at least 60% alcohol**. Cover all surfaces of your hands and rub them together until they feel dry.
- Avoid touching your eyes, nose, and mouth.
- Every day, clean all surfaces that are touched often, like counters, tabletops, and doorknobs.
 - Use household cleaning sprays or wipes according to the label instructions.
- Wash laundry thoroughly.
 - If laundry is soiled, wear disposable gloves and keep the soiled items away from your body while laundering. Wash your hands immediately after removing gloves.
- Avoid having any unnecessary visitors.
- For additional questions, contact their healthcare provider or state or local health department.

*Source: Centers for Disease Control